



### Rent

The rent is determined on the basis of the separate price list in force at each time. If the amount of the rent is agreed on otherwise, this must be stated in the rental agreement. If the car/product is returned before the end of the rental period, the rent will not be refunded. If the driver is an other person than the hirer, the driver and the hirer are jointly liable for the charges. However, primary responsibility lies with the hirer.

### Use of the vehicle

The hirer is responsible for taking at least as good care of the vehicle as a conscientious person would of his own vehicle, and to exercise care and caution by undertaking to use the vehicle only for its normal appropriate purpose. Using the vehicle for illegal purposes, towing, racing or practice for it, or for driving on ice outside officially marked ice roads is prohibited. Whenever the vehicle is parked even momentarily it must always be locked.

### Hirer's liability

The hirer is liable for the vehicle and its accessories for their full value until the vehicle has been returned to the rental agency. The hirer is liable for compensating any parts or accessories lost from the vehicle for their replacement value. The hirer is liable to compensate any damage to the vehicle per damage up to the limit of the deductible stated in the agreement. Deductible is double for roof damages in vans and trucks. Where the damage to the vehicle arises from the hirer's intent or gross negligence, from operating the vehicle under the influence of alcohol or other intoxicant, from using the vehicle for racing or racing practice or for criminal purposes, the hirer is liable to compensate the damage in full. Where the vehicle is damaged while operated by a person other than the hirer, the hirer is liable to compensate such damage, possibly jointly and severally with the person who caused the damage. It is forbidden to hand over the vehicle to a person who does not have a drivers license. The hirer is also liable in full for loss or damage arising from the vehicle not having been locked and being stolen or parts of it disappearing for this reason. The hirer is also liable for damage caused to the property of another person or persons by the vehicle per damage up to the limit of the deductible stated in the agreement. The hirer is not charged for the above compensations where the rental agency receives the compensations due to it from another party.

### Area of use

The hirer is not entitled, without separate permission of the rental agency, to take the vehicle outside the Finnish borders. Taking the vehicle with permission limits the rental agency's liability so that the agency will not be liable for any direct or indirect damage incurred by the hirer abroad. It is thus the hirer's responsibility to acquire the necessary insurances required for a journey abroad, which will cover that part of the insurance protection which would be valid in Finland but is not valid in the target country. If the vehicle breaks down abroad, the rental agency's liability is limited to the repair costs of technical faults. Outside Finnish borders, the hirer is primarily liable for paying the repair costs. The rental agency will pay a compensation for the hirer for the above measures against an acceptable receipt. If the return of the car from abroad is delayed because of repair other than a technical fault in the car, the renter is obliged to pay the rental fee until the car has been returned to the rental company.

### Fuel, electricity, lubricants and service of the vehicle

The hirer pays the fuel and electricity used. Any lubricants needed during the journey and the servicing of the vehicle are included in the rental price. Any repairs or maintenance and service work should, where possible, be carried out at the rental agency's service shop or other place named by it. The rental agency will pay a compensation for the hirer for the above measures against an acceptable receipt from which should appear in addition to the sum, the type of work performed, the vehicle's registration number, the reading on the milometer and the date. A condition of compensation is, however, that the hirer is not, under this agreement, himself responsible for the measures taken, taking into account the cause, nature of the fault, etc. The hybrid vehicle's battery is not charged when the vehicle is picked up and the hirer does not need to charge it when returning it.

### Breakdown of the vehicle

If the vehicle breaks down it must be taken to the nearest repair shop, if possible, to the rental agency's own repair shop or the representative of the make of car in question. The rental agency should be contacted before repairs are made. The rental agency is not liable for any direct or indirect loss or damage to the hirer due to the breakdown of the vehicle and interruption of the journey. In case of a tyre puncture, the hirer has liability, within the scope of the deductible, unless the puncture is due to a defective or worn tyre.

### In case of road accident

In case of a traffic or other accident, the hirer must call the police to the site to investigate or clarify the matter. The hirer must immediately fill in a damage report on the damage caused to the vehicle rented by him or to another vehicle, and to send it to the rental agency without delay, regardless of who is guilty of the accident.

### Returning the vehicle

The hirer must return the vehicle in the same condition it was in when rented, excluding normal wear and washing. Unless the vehicle is in such condition, this including a considerably untidier interior of the vehicle, the hirer must pay the cost of rendering the vehicle into the same condition as at the time of renting. The vehicle must be returned by the end of the rental period to the place where it was taken possession of unless otherwise agreed. If the return is delayed, the hirer must compensate all or any losses incurred by the rental agency because of the delay. In case of an over one hour delay, late fee equal to an 24 hour rental fee will be charged, unless otherwise agreed in advance. The late fee does not entitle the hirer to extend the right to use the product. If a rental agent is not present at the time of pickup or return, we recommend to take a photographs of the vehicle at the time of collection and return and to keep the photographs for 14 days from the end of the rental and to hand over the photographs to the rental company if requested, making it easier to resolve disagreements.

### Parking tickets, fines, road tolls and excess load charges

The hirer is himself liable for any parking or parking ticket fees, fines, road tolls, excess load charges and other comparable fees and all consequent recovery cost. We charge a processing fee for processing payments that the customer could have paid in advance or upon formation of the payment obligation.

### Location device

Vehicles and products are equipped with a location device.

### Cancellation of agreement

If a reservation is not cancelled 24 h before rental should start and rented item is not collected, cancellation fee will be charged, unless otherwise agreed. The rental agency is entitled to cancel the rental agreement immediately, within the rental period, if the hirer violates or would be likely to violate the terms of this agreement, or is found to be unable to handle or drive the vehicle properly. The rental agency has the same right of cancellation if the hirer has given false information when the agreement was made. The rental agency has the same right to cancellation in force major situations e.g. breakdown of the car before rental starts. If the product is not picked up at the start of the rental period or at least one hour after the start time, the reservation will be canceled, unless otherwise agreed.

### Milometer

Should the milometer not function or if it breaks down during the rental period, the rental agency must be notified immediately. If the milometer or its cable is tampered with in such a way as to affect the true display of the distance driven, this may result in criminal liability.

### Penal interest

Penal interest is charged according to the Interests Act in force. Disputes arising from agreement  
Any disputes arising from this agreement are solved in the court nearest to the rental agency.